

Privacy statement

&flux values the protection of your privacy and the transparency and security surrounding the progressing of your personal data. As soon as you visit our website or contact us, we receive information about you. In this privacy statement we explain how we deal with this information. We always handle your information with care and safe it securely. If you have any questions or would like to know what information we have about you, please contact us.

1. When do you apply this privacy statement?

This privacy statement applies to all personal data we process and to all domains related to us. This includes the personal data of anyone who has ever had contact with us or visited our website, such as visitors, customers and business contacts. Personal data is any information that can be traced back to you as an individual such as your name, phone number or IP address. If you want to know more about personal data, please visit the website of the Personal Data Authority

2. Whose personal data do we use?

We process the personal data of anyone who visits our website, has had contact with us and the personal data we obtain in the context of our services to clients, including contact persons of client and other relations. These include visitors, private customers, business customers and contacts of our partners.

3. What data do we use?

We use the following data

- Name
- (Business) email address
- (Business) phone number
- Function
- Organisation

4. Why do we use your personal data?

We use your personal data only for the purpose for which we collected it. We use your data to provide you with the best possible customer service, as well as for carrying out our business administration and performing our (business) services.

5. How long do we store your personal data?

We store your personal data for as long as we are required to do so by law and as long as necessary for the purpose for which we use it. If you would like to know more about how long we keep specific data about you, please contact us.

6. With whom do we share your personal data?

We may give your personal data to others. We only do so when necessary to provide our services or when we are required to do so by law. We remain responsible for these processing operations.

7. How secure is your personal data with us?

We have done a lot to secure your data both organizationally and technically as well as possible. We have secured our systems and various means of communication to ensure that your data does not end up in the hands

of others. This means that your data is safe with us. We also ensure that your data is only used by people who have received permission from us to do so. If you have any questions about our specific security practices, please contact us. When we share your information with others, they are also required to treat it with the same care as we do. If you notice that this is not the case, please let us know.

8. What can you ask of us?

Because we use personal data about you, you have various rights. These rights are listed below.

Right to information

We must explain clearly and comprehensibly what we do with your data and what control you have over it. That is why we explain in detail in this privacy statement what data we collect from you and how we handle it.

Right of access

You can always ask to see the data we have on you.

Right of correction

You may ask us to correct your information if it is incorrect or incomplete.

Right to object

You may object to the processing of your data if you disagree with the way we handle your personal data.

Right to restriction

You may ask us to restrict the use of your data. This means that in certain cases we may only keep your data but not use it.

Right to be forgotten

You may ask us to delete your personal data. We will then delete all data that can be traced back to you. In some cases we cannot or may not legally delete your data yet.

Right to complain

You may file a complaint about the way we handle your data. If you have a complaint, we will be happy to resolve it for you. Please contact us using the contact details below. You may also submit your complaint to the Personal Data Authority

9. What cookies do we use?

On our website you are asked to give permission for the use of cookies. A cookie is a small text file that is placed on your hardware when you visit our website. It allows us to ensure that our website functions properly and to optimize our website.

We use the following types of cookies on our website:

- Functional cookies, which are necessary for our website to function.
- Anonymized analytical cookies, to gain insight into the quality and effectiveness of our website. This way we can see how many visitors we get on the website and which pages they visit. This information is used by us to analyze and improve our website.

More specifically, we use Google Analytics (analytical cookie). We have entered into a processing agreement with Google, which includes agreements on the processing of data. Furthermore, the data collected through Google

Analytics is processed anonymously and we do not use other Google services in conjunction with Google Analytics cookies.

10. Modification of the privacy statement.

We reserve the right to amend this privacy statement at any time. The most recent version will be published on our website. We recommend that you consult it regularly.

11. Contact details

If, after reading our privacy and cookie statement, you still have questions and/or comments, please contact us using the contact details below. We are happy to help you.

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Disclaimer

Incorrect information

We have carefully compiled this website and manage it with equal care. We strive to provide correct and up-to-date information, but cannot guarantee that the information is complete, accurate or current at all times. We shall not be liable for any direct or indirect damages resulting from the use of the information provided.

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References

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Changes

We reserve the right to change the content of this website at any time without notice. By using this website, you agree to this disclaimer and accept responsibility for your own actions based on the information provided.